



Ping My Servers Feature List:

Feature/Version	Free	Standard	Professional
Choose any ping interval in minutes	√	√	√
Choose any number of pings per run	√	√	√
Change packet size	√	√	√
Set number of errors to trigger alert	√	√	√
Set number of nuisance alerts	√	√	√
Set exclude ping time range	√	√	√
Choose FAX notification for mail server outage	√	√	√
Write a Progress Log file in CSV format	√	√	√
Write an Error Log file in CSV format	√	√	√
Append or write over log file choice	√	√	√
Alert to cell phone text message to two (2) phones	√	√	√
Alert to email to two (2) email addresses	√	√	√
OK Alerts when server(s) are available after outage	√	√	√
FAX to one (1) fax number	√	√	√
Ping one (1) IP Address for one year		√	√
Ping up to 12 IP Addresses		√	√
Ping unlimited number of IP Addresses			√
FREE version upgrade for one year	√	√	√

All Licenses are for one machine.

To view screenshots [click here](http://www.pingmyservers.com/ping_my_server_screenshots.htm)
http://www.pingmyservers.com/ping_my_server_screenshots.htm)

<http://www.pingmyservers.com>

PingMyServers – FAQ

How much does PingMyServers cost?

All versions have the same features, except for the number of IP Addresses that can be pinged at the same time.

Free version allows you to ping one IP Address at a time for a year.

\$29.95 version allows you to ping up to 10 IP Addresses at a time

\$49.95 version allows you to ping an unlimited number of IP Addresses.

Which Cell Phone providers are supported?

Alltel; Cingular; Nextel; Sprint; SunCom; T-mobile; VoiceStream; Verizon

Which Pagers are supported?

At this time, pagers are not supported. We will be adding them soon.

What is the FAX option for?

If your email or internet service goes down the FAX is our failsafe to let you know that your alert software is not able to email you errors. If just your email server goes down, any errors will be Faxed to your number.

If I am pinging my mail server and it goes down, how will emails send?

If just your email server goes down, any errors will be Faxed to your number.

Can I change options while a ping job is running?

Yes, you can change options even while a job is running.

What is the difference between PingMyServers and other monthly alert services?

We do not charge by the month, you purchase our software.

Our software cannot offer testing server status with multiple internet backbones.

If your email goes down we will fax the alerts to a number of your choice.

We only ping servers to test availability. Any server that can be accessed by a ping can be tested by Ping My Servers.

We write Progress Logs and Error Logs that you can use as you desire. While services just give you an accessibility percentage, we log the following statistics for your examination: Number of Attempts, Number of Successes, Best Time, Worst Time, Lost Packets, Average Time for different packet sizes of your choice. Progress Logs help you chart for trends and help with your proactive strategy. Error Logs identify the times and error descriptions.

Option setup is easy. On line services are time consuming to setup.

What file format are the logfiles?

All logfiles write Comma Separated Values (CSV) files.

How can I test the setup?

There are test buttons on the Connections and SMS tabs.

One of my servers always errors out, what could be wrong?

Your server may have pings blocked.

How about software upgrades?

You will be allowed to upgrade your software for one year after registration.

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